## Degree Programme in International Business, Porvoo campus (students who have started their studies before 1.8.2014)

Degree Programme in International Business / Marketing in a Nutshell | Profile of the Degree Programme in International Business / Marketing | Key learning outcomes of the Degree Programme | Professional growth | Annual Themes | Curriculum | Courses

# **Degree Programme in International Business / Marketing in a Nutshell**

| Degree:  | Bachelor of Business Administration (BBA) and the Finnish title of tradenomi (AMK)   |
|--|--|
| Degree level:  | Bachelor's degree  |
| Extent of the DP:  | 210 ECTS credits   |
| Duration of the DP:  | 3.5 years  |
| Study mode:  | Full-time day programme  |
| Assessment:  | See <u>Degree Regulations &gt;&gt;</u><br>See <u>assessment process &gt;&gt;</u>   |
| Programme requirements:  | Basic studies 60 cr, Professional studies 90 cr, Free-choice studies 15 cr,<br>Work placement 30 cr, Bachelor's thesis 15 cr   |
| General<br>arrangements for<br>the accreditation of<br>prior learning: | See <u>HAAGA-HELIA's general arrangements for the accreditation of prior</u><br><u>learning &gt;&gt;</u>   |
| Admission<br>requirements:   | <ul> <li>Act of Polytechnics 14.11.2014/932 §25</li> <li>Before applying see the admission criteria at <u>www.studyinfo.fi</u> !</li> </ul>  |
| Access to further study:   | Non-Degree studies in HAAGA-HELIA >><br>University studies   |
| Internationalization:  | Most of the learning takes place in real-life projects for businesses operating internationally. This opens up doors for the students and helps them develop their networks already during the studies. This makes it easier for graduates to find jobs both in Finland and abroad.  |
| Employment<br>opportunities after<br>graduation:                       | The daily work of the students is all about operating in multicultural teams.<br>They are supervised by staff representing several nationalities. The<br>commissions they get from companies familiarise them with various<br>markets and ways of doing business. They can also go an exchange, do work<br>placement abroad and participate in international development projects. |
| Cooperation with working life and                                      | Learning takes place in real-life projects. Every semester the students work<br>for a business company on challenges assigned by the company. Learning is<br>work and work is learning.  |

| with other  |  |
|-------------|--|
| associates: |  |

### **Profile of the Degree Programme in International Business**

Bachelors of Business Administration have strong professional skills in the following fields:

- International Business Skills
- Professional Sales Skills
- Communication and Collaboration Skills
- Entrepreneurial Skills

These skills will be acquired through working in real-life projects commissioned by business companies. The students play an active role in the learning process, and they are coached throughout their studies.

**International Business Skills** help students operate in the international environment, and develop analytical skills in order to identify business opportunities. The students learn to collaborate with people from different cultural backgrounds. Part of the studies can be carried out in any of our 200 partner institutions around the world. Students can also deepen their international business skills by doing their work placement abroad.

**Professional Sales Skills** are about developing customer relationships. The students learn how to encounter customers face to face, structure sales negotiations, distinguish different buyers with different motivations, and find solutions for them using personal and virtual sales channels and sales support tools.

**Communication and Collaborations Skills** are about learning to communicate professionally in a proactive and goal-oriented way. These skills are practised on a daily basis in our multicultural learning environment in real life projects where the students take on different roles, developing both self-leadership to leading others. Language studies are readily available throughout the programme.

**Entrepreneurial Skills** are present in all the aspects of professional growth. Students develop an entrepreneurial attitude towards everything they do; learn to work under pressure, network, are curious about the world, see new business opportunities, make decisions, take responsibility, and have courage to take risks.

### Key learning outcomes of the Programme

Graduates from the Degree Programme in International Business / Marketing acquire skills that prepare them for versatile employment possibilities and a fast career track. Possible job title include e.g.

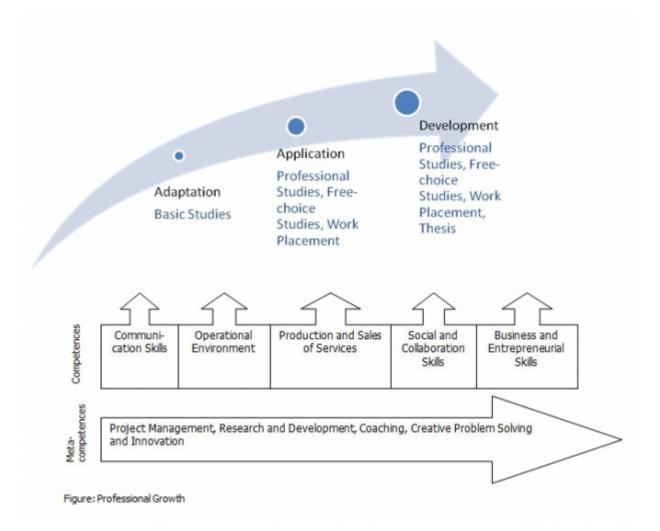
- Key Account Manager
- Project Manager
- Team Leader
- Store Manager
- Sales Negotiator
- Purchaser

- HR Consultant
- Area Manager
- Import/Export Assistant
- Marketing Assistant
- Product/Category Manager

Openness to work in multicultural teams and flexibility to encounter the challenges that it brings along is a prerequisite for successful professional growth. Team work skills are developed by working in different roles in different projects.

### **Professional growth**

The professional growth of the student starts by understanding the world we live and operate in. The process goes on to seeing one's own role in it. In the course of the studies the focus turns to developing one's own values, professional goals, strengths and career aspirations.



### **Annual themes**

Annual themes by competence areas

#### **Communication skills:**

Year 1: listening, identifying customer needs, approaching customers, giving and receiving feedback, willingness and eagerness to speak, basic presentation skills

Year 2: engaging the audience, intercultural communication, professional presentation skills Year 3: confidence and flexibility in presentation situation, improvising and navigating smoothly, adapting to various audiences and organisations

#### **Operational environment skills:**

Year 1: basic analytical skills, information search, critical processing, to know how a company operates

Year 2: processing information, internationalisation, holistic approach, ability to ask relevant questions

Year 3: decision making, ability to identify development needs and find solutions

#### Sales and service skills:

Year 1: encountering people, sales attitude, understanding people/ customer needs Year 2: creating relationships with customers, self-leadership & reliability, ability to use different sales tools, customer acquisition Year 3: co-creating value

#### Social and collaboration skills:

Year 1: identifying sources of own motivation, team work skills Year 2: creating and making use of networking, international collaboration Year 3: creating and making use of business partnerships

#### **Business and entrepreneurial skills:**

Year 1: setting goals, ability to challenge oneself, basic business skills Year 2: seeing opportunities, business implementation skills Year 3: creating new business opportunities, business development skills

### Curriculum

<u>Student's professional development</u> <u>Structure, Content and Extent of the Degree Programme</u> <u>Courses</u>

## **Contact information**

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View on map

## Courses

| ore studies   | Code       | Credits |
|---|------------|---------|
| Compulsory core studies                                 |            |         |
| Creating and Sharing Knowledge                          | COS1LC001  | 9       |
| Information and Communication Technology 1              | COS1LC0014 | 6       |
| Information and Communication Technology 2              | COS1LC0013 | 3       |
| Professional Communication                              | COS1LC002  | 6       |
| Professional Communication 1                            | COS1LC0021 | 3       |
| Professional Communication 2                            | COS1LC0022 | 3       |
| English Communication                                   | COS1LC0011 | 3       |
| English Writing Clinic                                  | ENG1LC028  | 3       |
| Business English  | ENG1LC029  | 6       |
| Academic English  | ENG1LC030  | 3       |
| Professional Finnish 1                                  | COM1RG101  | 3       |
| Professional Finnish 2                                  | COM1LC111  | 3       |
| Finnish for foreigners 1                                | FIN1LC001  | 6       |
| Finnish for foreigners 2                                | FIN1LC002  | 6       |
| Finnish for foreigners 3                                | FIN1LC003  | 6       |
| Swedish for Service Encounters                          | SWE1RG001  | 3       |
| Business Swedish 1                                      | SWE1RG002  | 3       |
| Business Swedish 2                                      | SWE1RG003  | 3       |
| Business Studies in a Global Context                    | OPE1LC001  | 6       |
| Business Studies in a Global Context 1                  | OPE1LC0011 | 3       |
| Business Studies in a Global Context 2                  | OPE1LC0012 | 3       |
| Customer-Oriented Sales                                 | PSS1LC001  | 12      |
| Customer-Oriented Sales 1                               | PSS1LC0011 | 6       |
| Customer-Oriented Sales 2                               | PSS1LC0012 | 6       |
| Responsible Self-Management                             | SCS1LC001  | 6       |
| Responsible Self-Management 1                           | SCS1LC0011 | 3       |
| Responsible Self-Management 2                           | SCS1LC0012 | 3       |
| rofessional studies                                     |            |         |
| Compulsory professional studies                         |            |         |
| Global Business Opportunities                           | OPE2LC002  | 6       |
| Organisational Development, Leadership and Management   | SCS2LC002  | 6       |
| Organisational Development, Leadership and Management 1 | SCS2LC0021 | 3       |
| Organisational Development, Leadership and Management 2 | SCS2LC0022 | 3       |
| Developing Business Skills                              | BES2LC001  | 12      |
| Developing Business Skills 1                            | BES1LC0011 | 6       |
| Developing Business Skills 2                            | BES1LC0012 | 6       |
| Managing Business Processes                             | BES2LC002  | 24      |

| Microsoft Dynamics NAV                                      | BES2LC0021 | 3      |
|---|------------|--------|
| Marketing 1   | BES2LC0030 | 3      |
| Marketing 2   | BES2LC0031 | 6      |
| Financial Management 1                                      | BES2LC0026 | 6      |
| International Business Law                                  | BES2LC0028 | 3      |
| Foreign Trade   | BES2LC0029 | 3      |
| Developing Business Processes                               | BES2LC003  | 15     |
| Strategic Planning  | BES2LC0035 | 6-12   |
| Brand Management  | BES2LC0036 | 6-12   |
| Research Methods  | BES2LC0037 | 6-12   |
| Culture Export Management                                   | BES4LC002  | 15     |
| Business Operating Models in Cultural Industries            | BES4PO0021 | 3      |
| Strategic Models for Culture Export                         | BES4PO0022 | 3      |
| Marketing and Sales of Cultural Products                    | BES4PO0023 | 3      |
| Legal Issues in Culture Export                              | BES4PO0024 | 3      |
| Project Management in Cultural Industries                   | BES4PO0025 | 3      |
| Creative Project  | PSS4PO0026 | 3      |
| Elective professional studies                               |            |        |
| Strategic Planning  | BES2LC0035 | 6      |
| Brand Management  | BES2LC0036 | 6      |
| Research Methods  | BES2LC0037 | 3      |
| Analysis and Communication of the Financial Statement       | BES4LP0034 | 3      |
| Management Project Cross Border                             | BES4PO0028 | 6      |
| Organisational Communication                                | COS4PO042  | 6      |
| Responsible Development of Tourism Destinations             | OPE4PO041  | 6/9/12 |
| Business Intelligence                                       | OPE4PO042  | 6      |
| Managing Sales  | PSS4PO0025 | 6      |
| E-Business  | PSS4PO0041 | 6/9/12 |
| Designing Services  | PSS4PO041  | 6/9/12 |
| Innovation Challenge  | PSS4PO042  | 6      |
| Strategic Events Solutions                                  | PSS4PO044  | 6/9/12 |
| Managing Organisations                                      | SCS4PO043  | 6/9/12 |
| Esimiestyö ja laadun johtaminen matkailuyrityksessä         | SCS4PO044  | 6/9/12 |
| Introduction to SAP   | TOO8PO032  | 6      |
| Sustainable Tourism   | TOU4PO141  | 6      |
| Operational Environment and Aircraft Operations of Aviation |            | c      |
| Business  | TRA4PO0381 | 6      |
| Structure, Variety and Service Models of Aviation Business  | TRA4PO0382 | 6      |
| Airline Business  | TRA4PO0391 | 9      |
| Airport Business Operations                                 | TRA4PO0392 | 9      |
| Travel Experience Design in the Digital Age                 | TRA4PO040  | 6/9/12 |
| IATA Regulations and Management                             | TRA8P0036  | 6      |
| Free-choise studies   |            |        |

| Free-choise studies / Languages Courses |                                | <u>Courses &gt;&gt;</u> |    |
|---|--------------------------------|-------------------------|----|
| Wo                                      | ork placement                  |                         |    |
|   | International Work Placement   | PLA6PO110               | 30 |
|   | International Work Placement 1 | PLA6PO111               | 10 |
|   | International Work Placement 2 | PLA6PO112               | 10 |
|   | International Work Placement 3 | PLA6PO113               | 10 |
| The                                     | esis                           |                         |    |
|   | Thesis                         | <u>OPI7LC004</u>        | 15 |
|   | Maturity Examination           | <u>OPI7LC003</u>        | 0  |

## **Structure, Content and Extent of the Degree Programme**

| Degree Programme in International Business / Marketing, Porvoo |     |
|--|-----|
| Core studies   | 60  |
| Compulsory core studies  |     |
| Knowledge Creation and Sharing                                 | 9   |
| Professional Communication                                     | 6   |
| Business Studies in a Global Context                           | 6   |
| Customer-Oriented Sales  | 12  |
| Responsible Self-Management                                    | 6   |
| Developing Business skills                                     | 12  |
| Languages  | 9   |
| Professional studies   | 90  |
| Compulsory professional studies                                |     |
| Languages  | 21  |
| Global Business Opportunities                                  | 6   |
| Organisational Development, Leadership and Management          | 6   |
| Managing Business Processes                                    | 24  |
| Developing Business Processes                                  | 15  |
| Elective professional studies                                  |     |
| Elective Studies   | 18  |
| Free-choice studies  | 15  |
| Work placement   |     |
| Thesis   |     |
| total  | 210 |

## Student's professional development

Graduates from Porvoo Campus enter work life with a portfolio consisting of meta-skills and professional competence. Students have a portfolio based on their personal aims and those of the degree programme. The portfolio is built up mainly through work in large research and development projects.

The students' role grows in importance as they move on in studies towards more challenging tasks that increase their knowledge. As studies proceed, assessment follows three criteria levels: adaptation, application and development. After the first year, the students are expected to be involved in more demanding projects. In addition, language studies form an integral part of the competence portfolio and language learning takes place in projects whenever possible. The following are focused on in research and development projects: sales and service skills, renewing business activities, entrepreneurial attitude, and methodological competence required in research and development work. Coaching and leadership skills can be gained by working as supervisor (i.e. team leader, project manager) in projects.

Students can profit from the opportunity offered on Campus to take part in the projects of any other degree programmes in Finnish, Swedish or English. This adds many specialisation possibilities to the personal study plan of an individual student.

#### Study Modules

The modules of business studies are described below. The green modules stand for compulsory studies and the blue ones for either elective or free choice studies. Study modules are large, a minimum of 3 credits, and can be divided by three.

